

TSICSRV

Customer Service Inquiry Form

Welcome

tsicsrv

Customer Service Inquiry Form
(TSICSRV)

Use this Banner form to check fee account information for a student.

- Type **TSICSRV** into the **Welcome** field in Banner
 - If brought to the **TOADEST** form, exit using the white X on the left

- Enter the **Student ID** and press **Go**

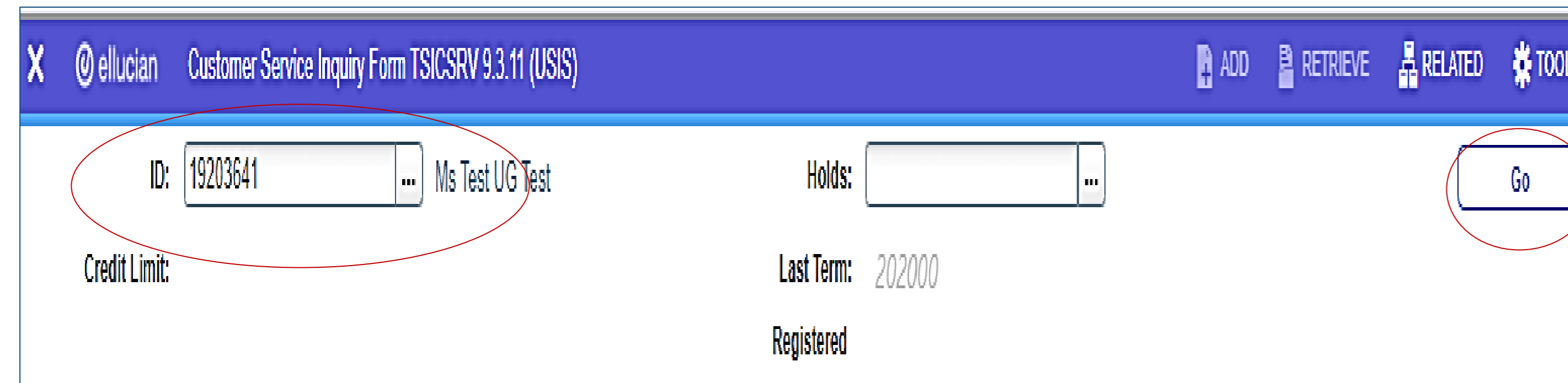
- This will bring you to the **Account Summary** of the student



ellucian Account Printer Selection TOADEST 9.3 (USIS)

PRINTER DESTINATIONS

Invoices	
Receipts	



ellucian Customer Service Inquiry Form TSICSRV 9.3.11 (USIS)

ADD RETRIEVE RELATED TOOLS

ID: 19203641 Ms Test UG Test Holds: ...

Credit Limit: Last Term: 202000 Registered

Go

TSICSRV

Customer Service Enquiry Form



Customer Service Inquiry Form TSICSRV 9.3.11 (USIS)

ID: 19203641 Ms Test UG Test Holds: Credit Limit: Last Term Registered: 202000 Sum by Effective Date:

Start Over

ACCOUNT SUMMARY

Detail Code *	Description *	Term *	Aid Year	Period	Charge	Payment	Balance	Effective Date *
EPAY	Online payment	202000				154.00	-154.00	
GTA	Grant/3rd party credit	202000				3,000.00	-3,000.00	
HEA	HEA 'free' fees funding	202000				2,625.60	-2,625.60	
SCEN	Student Centre Levy	202000			254.00		254.00	
SSFE	Student Contribution Chg	202000			3,000.00		3,000.00	
TUHM	Undergraduate Tuition cha.	202000			2,625.60		2,625.60	
EPAY	Online payment	201900				254.00	-254.00	
GTA	Grant/3rd party credit	201900				3,000.00	-3,000.00	
HEA	HEA 'free' fees funding	201900				2,625.60	-2,625.60	
SCEN	Student Centre Levy	201900			254.00		254.00	
SSFE	Student Contribution Chg	201900			3,000.00		3,000.00	
TUHM	Undergraduate Tuition cha...	201900			2,625.60		2,625.60	

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DETAILS

Query Balance	100.00	Financial Aid Memo	0.00
Account Balance	100.00	Balance	
Current Due	100.00	Financial Aid	
Other Memos	0.00 ...	Authorised Aid	0.00
		Balance	
		NSF	0

- On the **Account Summary** of the student you will see:
 - A description of each charge or payment is given
 - Information for the most recent academic term shown first
 - Any other terms appear further down the list
 - Monies owed appear in the **Charge** column
 - Monies paid appear in the **Payment** column
- Use the **Filter** option (top right) if you want to refine your search e.g. for a particular Term or Detail Code
- The **Details** section will show the balance on the account and any money due
- To search for another student, use the **Start Over** button (top right)