



University College Dublin
IT Services – Seirbhísí TF

DUO DEVICE HEALTH APPLICATION – PRIVACY

Privacy matters to UCD IT Services. This document sets out what information is (and is not) visible to us and to Duo when you have the Device Health Application on a device accessing UCD systems.

WHAT ABOUT MY PRIVACY WITH THE DUO DEVICE HEALTH APPLICATION?

The sole purpose of installing the Duo Device Health Application is to ensure a device has acceptable security before accessing a UCD IT system. Installing the Duo Device Health Application **DOES** give UCD IT Services visibility to some information on your device as outlined on the link below. UCD IT Services will not share this data with any third parties.

https://help.duo.com/s/article/5566?language=en_US

This information may be used by UCD IT Services in the event of a cyber-security incident. The Duo Device Health Application cannot see your user data, it cannot read your email, it cannot read your browsing history, it cannot access your files, it cannot erase your device, and it cannot see information about other applications on your device. Installing the Duo Device Health Application does not allow UCD IT Services to manage your device in any way. More information can be found here:

Cisco Privacy Policy <https://www.cisco.com/c/en/us/about/legal/privacy.html>

Duo Privacy Data Sheet

<https://trustportal.cisco.com/c/dam/r/ctp/docs/privacydatasheet/security/cisco-duo-privacy-data-sheet.pdf>

CONTACT US

For further assistance, or if you have any queries:

- Contact the UCD IT Helpdesk at 01 716 2700 or <https://www.ucd.ie/ithelp>
- Visit our website: www.ucd.ie/itservices/devicehealth