

INTERNET USAGE QUESTIONNAIRE (PARENT)



Interviewer No.

| Assign | . No Q'aire No | | | . | lpsos MRBI/19-076908 | | |
|--------|--|----------------------|---------------------------|--|----------------------|---------------|-------------------------|
| SECTI | ON A – INTERNET USAGE | | | | | | |
| Q.A1 | Do you use the internet yourself? | | | | | | |
| | No, I have never used it Yes, I have used it for a few months Yes, I have used it for about a year Yes, I have used it for a few years Yes, I have used it for many years Don't know Prefer not to say | | | | | | |
| Q.A2 | How often do you use the internet? | | | | | | |
| Q.A3 | Never Hardly ever At least every month At least every week Daily or almost daily Several times each day Almost all the time Don't know Prefer not to say Are you able to access the internet whenever you | | | | | | |
| | Never Sometimes Often Always Don't know Prefer not to say | | | | | | |
| Q.A4 | How strongly do you agree or disagree with the <u>PLEASE TICK ONE BOX ON EVERY LINE</u> | following sta | atements? | | | | |
| | | Strongly disagree | Some- what disagree | Some- what agree | Strongly agree | Don't know | Prefer not to say |
| | a) Devices (mobile phone, computer, tablet) are too expensive | | | | | | |
| | b) There is no signal or poor signal where I live | | | | | | |
| | c) Paying for internet/data is too expensive | | | | | | |
| | d) The internet doesn't provide what I want or need | | | | | | |
| | e) The internet is too difficult to use | | <u>⊢ ∐</u> | <u>⊢ </u> | | | |
| | f) The internet is too time consuming | | | | | | |

 \square

g) I am worried about my privacy on the

Internet..... h) The internet is not for people of my age

i) The internet is not for people like me



| | | Never | Hardly ever | At least every month | At least every week | Daily or almost daily | Several times each day | Almost all the time | Don't know | Prefer not to say |
|----|---|-------|----------------|----------------------------|---------------------------|-----------------------------|------------------------------|---------------------------|---------------|-------------------------|
| a) | At work | | | | | | | | | |
| b) | At home | | | | | | | | | |
| c) | In the home of friends or relatives . | | | | | | | | | |
| d) | In a public place (for example, in libraries, cafes, computer shops) | | | | | | | | | |
| e) | When I am on my way somewhere (e.g., on the street, in a bus or car) | | | | | | | | | |
| f) | When I am somewhere by myself | | | | | | | | | |

Q.A5 How often do you go online or use the internet at the following places? PLEASE TICK ONE BOX ON EVERY LINE

Q.A6 How often do you go online or use the internet using the following devices? PLEASE TICK ONE BOX ON EVERY LINE

| | | Never | Hardly ever | At least every month | At least every week | Daily or almost daily | Several times each day | Almost all the time | Don't know | Prefer not to say |
|----|---|-------|----------------|-------------------------------|------------------------------|--------------------------------|------------------------------|---------------------------|---------------|-------------------------|
| a) | A mobile phone/ smartphone | | | | | | | | | |
| b) | A desktop computer, laptop or notebook computer | | | | | | | | | |
| c) | A tablet | | | | | | | | | |
| d) | A games console | | | | | | | | | |
| e) | A TV | | | | | | | | | |
| f) | A toy which is connected to the internet [e.g. doll named My Friend Cayla, Hello Barbie, robot i-Que] | | | | | | | | | |
| g) | Internet-connected ("smart") household appliance e.g. thermostat, refrigerator or "smart" household assistant such as Amazon Alexa or Echo | | | | | | | | | |
| h) | A wearable device (such as a watch or a training tracker) that is connected to the internet | | | | | | | | | |
| i) | Other | | | | | | | | | |



PLEASE READ:

Please indicate how true the following things are of you when thinking about how you use technologies such as mobile phones and the internet. If you have never done this then think of how much this would apply to you if you had to do this now.

Q.A7 On a scale from 1 to 5 where 1 is 'Not at all true of me' and 5 is 'Very true of me', how true are these of you? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Not true of me | Some- what not true of me | Neither true nor not true of me | Some- what true of me | Very true of me | Prefer not to say |
|----|---|----------------------|------------------------------------|--|--------------------------------|-----------------------|-------------------------|
| a) | I know how to save a photo that I find online | | | | | | |
| b) | I know how to change my privacy settings (e.g., on a social networking site) | | | | | | |
| c) | I find it easy to check if the information I find online is true | | | | | | |
| d) | I find it easy to choose the best keywords for online searches | | | | | | |
| e) | I know which information I should and shouldn't share online | | | | | | |
| f) | I know how to remove people from my contact lists | | | | | | |
| g) | I know how to create and post online video or music | | | | | | |
| h) | I know how to edit or make basic changes to online content that others have created | | | | | | |
| i) | I know how to install apps on a mobile device (e.g., phone or tablet) | | | | | | |
| j) | I know how to keep track of the costs of mobile app use | | | | | | |
| k) | I know how to make an in-app purchase | | | | | | |

Q.A8 How true are these of you? PLEASE TICK ONE BOX ON EACH LINE

| | Not true for me | A bit true for me | Fairly true for me | Very true for me | Don't know | Prefer not to say |
|---|--------------------------|----------------------------|-----------------------------|------------------------|---------------|-------------------------|
| a) I know lots of things about using the internet | | | | | | |
| b) I know more about the internet than my child completing the survey | | | | | | |

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Q.A9

In relation to the child completing the questionnaire, how often do you do these things? PLEASE TICK ONE BOX ON EVERY LINE

| | | Never | Hardly ever | Some- times | Often | Very often | Don't know | Prefer not to say |
|----|---|-------|----------------|----------------|-------|---------------|---------------|-------------------------|
| a) | Encourage your child to explore and learn things on the internet | | | | | | | |
| b) | Suggest ways to use the internet safely | | | | | | | |
| c) | Talk to your child about what he/she does on the internet | | | | | | | |
| d) | Sit with your child while he/she uses the internet | | | | | | | |
| e) | Stay nearby when your child uses the internet | | | | | | | |
| f) | Do shared activities together with your child on the internet | | | | | | | |
| g) | Talk to your child about what to do if something online bothers or upsets him/her | | | | | | | |
| h) | Help your child when something is difficult to do on the internet | | | | | | | |
| i) | Explain why some websites are appropriate or inappropriate | | | | | | | |
| j) | Help your child when something bothers him/her on the internet | | | | | | | |
| k) | Talk to your child about the commercial activities he/she is exposed to online | | | | | | | |
| I) | Follow your child on their social media profile so that you can see what they do online | | | | | | | |

Q.A10 How often do you share/post/blog photos/videos of your child online?

| Never | |
|---|--|
| Nevel | |
| Hardly ever | |
| Hardly ever At least every month | |
| At least every week Daily or almost daily | |
| Daily or almost daily | |
| Several times each day/ intermittently during the day | |
| Almost all the time/ continuous Don't know | |
| Don't know | |
| Prefer not to say | |
| | |

IF EVER, ANSWER Q. A11, OR SKIP TO QUESTION Q. A12 IF NEVER

Q.A11 In the past month, how many photos or videos of your child have you shared online?

| None | \square |
|-------------------|-----------|
| 1-9 | \Box |
| 10-29 | \Box |
| 30+ | |
| Don't know | |
| Prefer not to say | |



Q.A12 When you have shared photos or videos of your child and/or children online has any of the following happened? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Yes | No | Don't know | Prefer not to say |
|----|--|-----|----|---------------|-------------------------|
| a) | I did it to keep in touch with family and friends | | | | |
| b) | My child asked me to post the photos/videos online | | | | |
| - | My child asked me to remove something I posted about them online | | | | |
| | I regretted something I shared about my child/children online | | | | |
| e) | I asked my child if it was OK in advance | | | | |
| f) | I generally don't show my child's face clearly in photos | | | | |
| g) | I don't normally see anything much to worry about when sharing the photos of my child online | | | | |

Q.A13 Has your child EVER done any of these things? PLEASE TICK ONE BOX ON EVERY LINE

| | Never/ Not applicable | Hardly ever | Some- times | Often | Very often | Don't know | Prefer not to say |
|---|-----------------------------|----------------|----------------|-------|---------------|---------------|-------------------------|
| a) Told you about things she/he finds upsetting on the internet | | | | | | | |
| b) Helped you to do something you found difficult on the internet | | | | | | | |
| c) Started a discussion with you about what she/he does on the internet | | | | | | | |
| Asked for your advice on how she/he should act online | | | | | | | |
| e) Asked for products and/or services that she/he has seen advertised online | | | | | | | |
| f) Ask for your help with a situation on the internet that she/he cannot handle | | | | | | | |

Q.A14 Do you allow your child to do the following things on the internet and if so, do they need their permission to do them? PLEASE TICK ONE BOX ON EVERY LINE

| | My child is allowed to do this anytime without my permission or supervision | My child is allowed to do this only with permission or supervision | My child is not allowed to do this | I have not decided yet if my child should be allowed to do this | Don't know | Prefer not to say |
|--|---|--|---|---|---------------|-------------------------|
| a) Use a web or phone camera (e.g., for Skype or video chat) | | | | | | |
| b) Download music or films | | | | | | |
| c) Use a social networking site (e.g., Facebook, Snapchat, Instagram, Twitter) | | | | | | |
| d) Watch video clips (e.g., on YouTube) | | | | | | |
| e) Play games with other people online | | | | | | |
| f) Read/watch news online | | | | | | |
| g) Use the internet for school work | | | | | | |
| h) Spend time in a virtual world (e.g. Minecraft) | | | | | | |
| Share photos, videos or music online with others | | | | | | |



Q.A15 Under GDPR (the Irish Data Protection Act, 2018), the age of consent for young people to use many information society services is set at 16. Below this age, children have to ask their parents for permission in order to be able to use most social media platforms. How much do you agree or disagree with the following statements? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | Strongly Agree | Agree | Disagree | Strongly Disagree | Neither | Don't know |
|---|-------------------|-------|----------|----------------------|---------|---------------|
| a) I would find it difficult to make a decision about such permission | | | | | | |
| b) I feel under pressure to allow my child to use the same social media as his/her friends | | | | | | |
| c) Requiring consent makes it more difficult for my child to stay in touch with his/her friends | | | | | | |
| d) My child is less comfortable using apps and services if they need my permission to use them | | | | | | |
| e) I think restrictions on age of consent it harms my child's privacy | | | | | | |
| f) Restrictions on age of consent compromises my child's use of the Internet for school, health information, participation in discussions on civic and political issues | | | | | | |
| g) Restrictions on age of consent takes away my child's own responsibility to decide | | | | | | |
| h) I do not know how this works | | | | | | |
| i) I do not understand why this is necessary | | | | | | |
| j) It would not make much of a difference as to how my child uses these sites, apps and smart devices. | | | | | | |
| k) I feel that my child is safer online | | | | | | |
| My child could benefit more from my advice | | | | | | |
| m) It helps me feel more in control because I know which social media and apps my child is using | | | | | | |

Q.A16 At what age do you think your child is was old enough to make their own decisions about the websites, social media, apps or games they use?

PLEASE WRITE THE AGE



Q.A17 Thinking about your family life, how much do you agree or disagree with these statements <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree | Don't know |
|----|---|-------------------|-------|----------------------------------|----------|----------------------|---------------|
| a) | When it comes to new technologies, I like to be ahead | | | | | | |
| b) | When it comes to new technologies, my child likes to be ahead | | | | | | |
| c) | People often seek my advice about technological issues | | | | | | |
| d) | I try to limit or resist my family's use of the internet and digital media | | | | | | |
| e) | My partner/ex-partner and I usually agree in deciding about my child's internet and digital media use | | | | | | |
| f) | My child's grandparents and I usually agree in deciding about my child's internet and digital media use | | | | | | |
| g) | 'My child' and I usually agree in deciding about my child's internet and digital media use | | | | | | |
| h) | When it comes to use of the internet and digital media habits, I am a poor role model for my child | | | | | | |



Q.A18 Do you (or other parent/carer with responsibility for your child) make use of any of the following...? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Yes | No | Don't know | Prefer not to say |
|----|--|-----|----|---------------|-------------------------|
| a) | Parental controls or other means of blocking or filtering some types of websites or content | | | | |
| b) | Parental controls or other means of keeping track of the websites or apps your child visits | | | | |
| c) | Rules about how long or when my child is allowed to go online | | | | |
| d) | A service (e.g. app) or contract that limits the time my child spends on the internet | | | | |
| e) | Parental controls that filter the apps my child can download | | | | |
| f) | Parental controls that restrict or alert me when my child wants to buy content (in-app purchase) | | | | |
| g) | Software that limits the people my child can be in touch with (through voice calls and messages (SMS, MMS or IM) | | | | |
| h) | Ad blocking software | | | | |
| i) | Technology to track where my child is (such as GPS) | | | | |

Q.A19 When your child uses the internet, how often do you (or other parent/carer) check the following things afterwards? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Never | Hardly ever | Some- times | Often | Very often | Don't know | Prefer not to say | N/A |
|----|--|-------|----------------|----------------|-------|---------------|---------------|-------------------------|-----|
| a) | Which friends or contacts he/she adds to his/her social networking profile/instant messaging service | | | | | | | | |
| b) | The messages in his/her email or other app for communicating with people | | | | | | | | |
| c) | His/her profile on a social networking or online community | | | | | | | | |
| d) | Which online content he/she views | | | | | | | | |
| e) | The apps he/she downloaded | | | | | | | | |
| f) | The in-app purchases he/she makes | | | | | | | | |

Q.A20 As far as you are aware, in the past year, has anything happened online that bothered or upset your child in some way (e.g., made them feel uncomfortable, scared or feel that they shouldn't have seen it?

| Yes | |
|-------------------|--|
| No | |
| Don't know | |
| Prefer not to say | |

IF 'YES', ANSWER Q. A21 OR ELSE SKIP TO QUESTION Q. A23



Q.A21 In the PAST YEAR, how often did this happen?

| A few times | |
|-----------------------|--|
| At least every month | |
| At least every week | |
| Daily or almost daily | |
| Don't know | |
| Prefer not to say | |

Q.A22 The last time something happened online that bothered or upset your child, how upset was she/he about what happened (if at all)?

| Not at all upset | |
|-------------------|--|
| A bit upset | |
| Fairly upset | |
| Very upset | |
| Don't know | |
| Prefer not to say | |

Q.A23 Do you feel you can help your child to cope with things online that bother or upset them?

| Not at all | |
|-------------------|--|
| Not very much | |
| A fair amount | |
| Definitely | |
| Don't know | |
| Prefer not to say | |

Q.A24 Do you think your child can cope with things online that bother or upset them?

| Not at all | |
|-------------------|--|
| Not very much | |
| A fair amount | |
| Definitely | |
| Don't know | |
| Prefer not to say | |

Q.A25 As far as you are aware, in the past year, have any of these things happened to your child on the internet? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Yes | No | Don't know | Prefer not to say |
|----|--|-----|----|---------------|-------------------------|
| a) | Had contact on the internet with someone that your child had not met face-to-face before | | | | |
| b) | Been treated in a hurtful or nasty way on the internet by someone | | | | |
| c) | Met anyone face-to-face that your child first got to know on the internet | | | | |
| d) | Treated someone else in a hurtful or nasty way on the internet | | | | |



Q.A26 As far as you are aware, in the past year, has your child seen a website or an online discussion where people talk about or show any of these things? (Do not include sites with positive health or educational advice; just tell us about sites that seem to encourage or help people do these types of damaging things.)
PLEASE TICK ONE BOX ON EVERY LINE

| | | Yes | No | Don't know | Prefer not to say |
|---------------------|--|-----|----|---------------|-------------------------|
| a) Ways of physic | ally harming or hurting themselves | | | | |
| b) Ways of comm | tting suicide | | | | |
| c) Ways to be ver | y thin (such as anorexic or bulimic) | | | | |
| | that attack certain groups or individuals (e.g., ent colour or religion or nationality) | | | | |
| e) Their experience | es of taking drugs | | | | |
| f) Gory or violent | images | | | | |

Q.A27 As far as you are aware, in the past year, have any of these things happened to your child on the internet?
PLEASE TICK ONE BOX ON EVERY LINE

| | | Yes | No | Don't know | Prefer not to say |
|----|--|-----|----|---------------|-------------------------|
| a) | Somebody used his or her personal information in a way he or she didn't like | | | | |
| b) | The devices (e.g., phone, tablet, computer) s/he uses got a virus or spyware | | | | |
| c) | S/he lost money by being cheated on the internet | | | | |
| d) | Somebody used your child's password to access his or her information or to pretend to be him or her | | | | |
| e) | Somebody created a page or image about him or her that was hostile or hurtful | | | | |
| f) | S/he spent too much money on online games or in-app purchases | | | | |
| g) | S/he was asked to make an in-app purchase when playing an online game (e.g., to do well in the game) | | | | |
| h) | Someone found out where your child was because they tracked his/her phone or device | | | | |



Q.A28 As far as you are aware, in the past year, have any of these things happened to your child on the internet at least once? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | Yes | No | Don't know | Prefer not to say |
|----|---|-----|----|---------------|-------------------------|
| a) | S/he has seen images on the internet that are obviously sexual | | | | |
| | S/he has received a sexual message (this could be words, pictures or videos) | | | | |
| c) | S/he has sent or posted a sexual message (this could be words, pictures or videos about him/herself or someone else) | | | | |
| d) | S/he was sent a message that s/he did not want with advertisements for or links to X-rated websites | | | | |
| e) | S/he opened a message or a link in a message that showed pictures of naked people or of people having sex that s/he did not want | | | | |
| f) | S/he has seen or received a sexual message, image or video about someone else that s/he did not want | | | | |
| g) | S/he has been asked for sexual information about him/herself (like what his/her body looks like without clothes on or sexual things s/he has done) when s/he did not want to answer such questions | | | | |
| h) | S/he has been asked to talk about sexual acts with someone on the internet when s/he did not want to | | | | |
| i) | S/he has been asked by someone on the internet to do something sexual when s/he did not want to | | | | |
| j) | S/he has been asked on the internet for a photo or video showing her/his private parts when s/he did not want to | | | | |

Q.A29 Thinking about your child, which of these things, if any, do you worry about a lot? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | | | Don't | Prefer not to |
|----|--|-----|----|-------|------------------|
| | | Yes | No | know | say |
| a) | Your child's health | | | | |
| b) | Having enough money to care for your child | | | | |
| c) | How your child is doing at school | | | | |
| d) | Other children treating your child in a hurtful or nasty way | | | | |
| e) | Your child drinking too much alcohol/taking drugs | | | | |
| f) | Your child seeing inappropriate material on the internet | | | | |
| g) | A stranger contacting your child on the internet | | | | |
| h) | Your child's sexual activities | | | | |
| i) | Your child becoming a victim of crime | | | | |
| j) | Your child getting into trouble with the police | | | | |
| k) | Your child receiving an injury on the roads | | | | |
| I) | Your child revealing personal information online | | | | |



Q.A30 Still thinking about 'your child's internet use do you worry a lot that they may be...? PLEASE TICK ONE BOX ON EVERY LINE

| | Yes | No | Don't know | Prefer not to say |
|---|-----|----|---------------|----------------------|
| a) Exposed to pornography | | | | |
| b) Exposed to hateful or racist messages or activities | | | | |
| c) Become socially isolated because of their technology use | | | | |
| d) Contacted by a stranger for sexual purposes | | | | |
| e) Recruited by extremist or fundamentalist groups | | | | |
| f) Asked to send sexual images of themselves to someone | | | | |
| g) Damaging their reputation either now or in the future | | | | |
| Seeing content which encourages them to hurt or harm themselves | | | | |
| i) Learning to hack/drawn into cybercrime | | | | |
| j) Experiencing something that makes my child' feel bad about themselves | | | | |

Q.A31 Does your child have any of the following difficulties, as certified by a medical professional? <u>PLEASE TICK ONE BOX ON EVERY LINE</u>

| | | | | | Prefer |
|----|--------------------------------|-----|----|------------|------------|
| | | Yes | No | Don't know | not to say |
| a) | Mental health difficulty | | | | |
| b) | Behavioural difficulty | | | | |
| c) | Physical illness | | | | |
| d) | Learning difficulty | | | | |
| e) | Other disability or difficulty | | | | |

Q.A32 In general, where do you get information and advice on how to help and support your child on the internet and keep him/her safe?

PLEASE TICK ONE BOX ON EVERY LINE

| | | | | Don't | Prefer not |
|----|---|-----|----|-------|------------|
| | | Yes | No | know | to say |
| a) | My child's school | | | | |
| b) | Television, radio, newspapers or magazines | | | | |
| c) | Internet service providers | | | | |
| d) | Government or local authorities | | | | |
| e) | Children's welfare organisations/charities | | | | |
| f) | Social media companies' websites with safety information (e.g. Facebook Safety Center or Bullying Hub or Twitter Safety Center etc.) | | | | |
| g) | Manufacturers and retailers selling devices or products | | | | |
| h) | Family or friends | | | | |
| i) | From my child | | | | |
| j) | Other sources | | | | |



Q.A33 In general, where would you like to get information and advice on how to help and support your child on the internet and keep him or her safe in the future?

PLEASE TICK ONE BOX ON EVERY LINE

| | | Yes | No | Don't know | Prefer not to say |
|--------------|--|-----|----|---------------|-------------------------|
| a) My child' | s school | | | | |
| b) Televisio | n, radio, newspapers or magazines | | | | |
| c) Internet | service providers | | | | |
| d) Governm | ent or local authorities | | | | |
| e) Children' | s welfare organisations/charities | | | | |
| , | edia companies' websites with safety information (e.g. Safety Center or Bullying Hub or Twitter Safety Center etc.) | | | | |
| g) Manufac | turers and retailers selling devices or products | | | | |
| h) Family or | friends | | | | |
| i) From my | child | | | | |
| j) Other so | urces | | | | |

PLEASE TICK THE BOX THAT BEST APPLIES TO YOU

| PLEASE | ETICK THE BOX THAT BEST APPLIES TO TOO | |
|--------|---|----------------|
| Q.B1 | Are you? | |
| • | , Male | |
| | Female | F |
| | Prefer not to say | |
| Q.B2 | How old are you? | |
| | 18-24 | |
| | 25-34 | |
| | 35-44 | |
| | 45-54 | |
| | 55-64 | \square |
| | 65+ | H |
| | Prefer not to say | |
| Q.B3 | Which one of these best describes the area where you live? Please sel | ect one option |
| | Large city | |
| | Smaller city or large town | |
| | Medium town | |
| | Small town | H |
| | Rural area | H |
| | Don't Know | H |
| | Prefer not to say | |
| Q.B4 | What is the highest level of school or college that you attended? | |
| | I have never been to school | |
| | Primary level or lower | |
| | Inter Cert/ Junior Certificate | |
| | Leaving Certificate | \square |
| | Third level – non-degree | |
| | Third level – degree or higher | |

Q.B5 Do you have a paid job?

| Yes | |
|-------------------|--|
| No | |
| Don't know | |
| Prefer not to say | |

Don't know

Prefer not to say

IF NO:

Q.B6 Why do you not have a paid job?

| I am sick | |
|--|---|
| I am retired | |
| I am a student | Г |
| I am looking for a job | |
| I take care of others, or I am full-time in the home | |
| Don't know | |
| Prefer not to say | |

Thank you for your time completing this questionnaire